1a:C - Background Experience Of the Applicant

Australia Tours (NZ) 2000 Ltd

Date : 13 May 2019

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1a:C – Background Experience

Introduction

Australia Tours (NZ) 2000 Ltd is one of the country's longest established outbound & inbound tour operators, with a growing international clients seeking its highly personalized travel management service.
Founded in 1992, the company's depth of experience together with its commitment to provide the best possible in quality service and product development has earned it a solid reputation throughout the Pacific Rim and beyond.

Australia Tours (NZ) 2000 Ltd is an inbound and outbound tour operator located in the heart of Auckland City, conveniently located for the overseas travelers and NZ local people. We are proud of its long history and reliability built up with most of accommodation, sightseeing and transport suppliers in NZ and customers from international and domestic market.

Australia Tours started its business focusing on group tours by specializing in package and incentive and now has developed its market to independent travelers with tailor-made itineraries. Our proven web site which awarded by New Zealand Tourism Board is for independent travelers and actively accessed and exposed to the relevant market.
We are known for a dedicated team of experienced and knowledgeable travel professionals along with enthusiasm on travel and service mind. We aims at full satisfaction of the customers and we really make it happen even with a single customer.

General Profile

Company Name	Australia Tours (NZ) 2000 Ltd
Director	Jaegwan Han
Established	June, 1992
Business Area	• Incentive Tours • Group Tours • FIT Tours • Customized Tousr • Honeymoon Tours • Accommodations • Flight tickets
History	June, 1992 ~ Present (almost 27 Years)
Address	Level 4, 300 Queen St, Auckland
Phone	09-307-1234
Web Site	www.nztour.co.nz

History

2012	Acquired "QUALMARK ENVIRO" Exclusive in Korean market
2009	Acquired "QUALMARK" Exclusive in Korean market
2004	Received an award for Asia On-Line Product Special Commendation by Tourism New Zealand
2000	Became a member of TIA (TIA : Tourism Industry Association In NZ)
1999	Changed its name to "AUSTRALIA TOURS (NZ) 2000 LIMITED" for new millennium century
1998	Became a member of TAANZ (TAANZ : Travel Agents Association of New Zealand)
1998	Became a member of IATA (IATA : International Air Transport Association)
1994	Became a member of ITOC – Exclusive in Korean market (ITOC : Inbound Tour Operators Council in NZ)
1992	Established the company (name as AUSTRALIA TOURS (NZ) LIMITED)

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Product and Services

Incentive Tours

Design tours for groups and individuals with 27 years of experience after close consultation to gauge specific needs. Special Interest groups include – Agricultural/ Educational/ Sports/ Performances/ Governmental Protocols/ Walking/ Campervan..

Group Tours

Meet the needs of demand in the market to join a group tour with absolutely everything taken care of. Group tours include - Package Tour Group/ Series Tour Groups/ School Tour Groups/ Incentive Tour Groups and etc

FIT Tours

Present better way to discover New Zealand in a packaged itinerary and customized itinerary. Its sales grows rapidly. Our packaged FIT tours feature - Daily departures/ No minimum number of passengers required/ All sightseeing entry fees, transport, accommodation included/ Optional activity and tours can be added to .

Customized Tours

Focus on promptness with customer needs met itinerary within the budget. Include both group tours and FIT tours. Growing number of travelers want special and unique itinerary and we cater for the demand.

Honeymoon Tours

Attract young honeymooners by presenting budget honeymoons to luxury honeymoons. Reflect fast trend changes in packaged honeymoon. Honeymoon tour include - Guided honeymoon packages / FIT honeymoon packages/ Campervan honeymoon/ Luxury Boutique honeymoon package

Flight Tickets

Committed to bringing more travelers by offering best deals in domestic and international airfares to New Zealand and out of New Zealand. Flight tickets boost travelers to travel New Zealand by showing easy and budget way to New Zealand.

Certificate of Incorporation

COMPANIES NEW ZEALAND OFFICE

CERTIFICATE OF INCORPORATION

AUSTRALIA TOURS (NZ) 2000 LIMITED
(AK/1001489)

This is to certify that AUSTRALIA TOURS (NZ) 2000 LIMITED was incorporated under the Companies Act 1993 on the 11th day of November 1999.

REGISTRAR OF COMPANIES NEW ZEALAND

Neville Harris
Registrar of Companies
11 November 1999

Please note the company was established in 04 Jun 1992 as AUSTRALIA TOURS (NZ) LIMITED and it changed its name to AUSTRALIA TOURS (NZ) 2000 LIMITED in 1999 for new millennium century.

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Qualmark

This is to certify that

Australia Tours (NZ) 2000 Ltd

has been endorsed by Qualmark,
under the Tourism Export Council New Zealand
Sustainable Tourism Business criteria
The licence is held by Jaegwan Han.

Endorsed Qualmark Partner

Date of evaluation
[illegible] July 2018

Gregg Anderson, General Manager
Qualmark New Zealand Ltd

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Tourism Export Council

CERTIFICATE OF MEMBERSHIP

1 Apr 2018 – 31 Mar 2019

tourism export council OF NEW ZEALAND

Inbound Tour Operator Member

Australia Tours 2000 (NZ) Ltd

Given under the Common Seal of the Association

QUALMARK PARTNER INBOUND TOUR OPERATOR

Department of Conservation APPROVED

TIA Member

CHAIR

CHIEF EXECUTIVE

Tourism Industry Association

TOURISM INDUSTRY AOTEAROA

CERTIFICATE OF MEMBERSHIP

Australia Tours (NZ) 2000 Ltd

Valid to 31 March 2019

Chris Roberts – TIA Chief Executive

THE VOICE OF NEW ZEALAND'S TOURISM INDUSTRY

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IATA

IATA

Certificate of Accreditation

Presented to:

HO 24-3 4280 2

AUSTRALIA TOURS (NZ) 2000 LTD
AUCKLAND New Zealand

2019

This is to certify that the above agent has met the professional standards of the

International Air Transport Association

to promote and sell international air passenger transportation.

Aleksander Popovich
Senior Vice President, FDS

Yeoh Hoy Chin
Director, Financial and
Distribution Services, GDC

G0120/12/04

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TAANZ

CERTIFICATE OF MEMBERSHIP

TAANZ
TRAVEL AGENTS' ASSOCIATION NEW ZEALAND
A higher standard

FULL HEAD OFFICE

Valid to 31 December 2019

Member No.9458

Australia Tours (NZ) 2000 Ltd
trading as Australia Tours

31 October 2018			
DATE OF ISSUE	PRESIDENT	CHIEF EXECUTIVE	

Given under the Common Seal of the Association

The Travel Agents' Association of New Zealand
The COMMON SEAL of

1a:C – Background Experience

NZITT

NZITT

NEW ZEALAND INSTITUTE
OF TRAVEL AND TOURISM

This certifies that

Jaegwan Han

is admitted to membership of the

NEW ZEALAND INSTITUTE
OF TRAVEL AND TOURISM

with the status of

Member (MNZITT)

Dated at Wellington
on the 8 August 1997

P. Alexander President

Joan Sawkins Executive Director

Date of admission 25 July 1997

Certificate No. 22190

Liability Insurance

crombie lockwood
A Gallagher Company

Crombie Lockwood (NZ) Limited
15 Huron Street, Takapuna, Auckland 0622
Private Bag 93536, Auckland 0740
P +64 9 486 0852 F +64 9 486 4198
www.crombielockwood.co.nz

Client Number 120-06XGY
Broker Hariff Lawal

POLICY SCHEDULE

SmartPAK Public Liability Insurance

This schedule forms part of your policy wording. Please refer to the policy document for the full terms, conditions and exclusions relating to this insurance.

The Insured	Client No	Cover No
Australia Tours (NZ) 2000 Ltd	120-06XGY	1337838-003-02

The Insurer	Insurer Policy No
QBE Insurance (Australia) Ltd AIG Insurance NZ Ltd Certain Underwriters at Lloyds (Administered by OMPL)	P000113439SPK-4

Period of Insurance From 20/02/2019 to 20/02/2020 at 4:00pm; Local Standard Time

DETAILS OF INSURANCE

Business of the Insured	Travel Agency and other small activities	
Public Liability	Limit any one Occurrence	$5,000,000
Products Liability	Limit in the aggregate	$5,000,000
Policy Territory		New Zealand Only

POLICY DETAILS

Policy Wording SmartPAK Public Liability Policy Wording Dec 2015

To obtain a copy of this policy wording please visit www.crombielockwood.co.nz/policy-documents and enter the following code in the search engine PLSME1215.

Automatic Coverage Clauses (Standard 0914)	
Advertising Liability	$1,000,000
Business Advice or Service	Included
Contractors or Sub-Contractors Additional Insureds	Included
Defective Design Liability	$250,000
Defective Workmanship	$100,000
Forest and Rural Fires Act	$500,000
Goods on Hook	$250,000
Innkeepers Liability	$250,000
Landlord's Liability	Included